

Delivery and returns



Delivery

When we receive your payment, we will process your order as soon as possible. All items are handmade and ready to be shipped within a week.

If your order is successful you will receive a confirmation by email. Another email will be sent to you as soon as we shipped your order. This email contains a unique track and trace code which will allow you to follow your package and contains your digital receipt.

We ship for free by any orders over € 50,00.

Returns

When you are not completely satisfied with (part of) your order you can return it to us within 14 days of delivery. Before sending back your order please send an email to contact@thesearetheday.nl and mention the following;

Name

Order number

Product

Reason

Once we received your email we will send a confirmation with the address you can send your items to. The costs of the return shipment will be for the customer.

Once we received the items we will pay the amount within 14 days.

Please note that all returned items should be unworn.